



WHAT TO EXPECT AT VRC

SURGERY

COMMUNICATION:

At this time, client communication is managed largely by phone. Due to the increase in call volume please expect longer than normal hold times. We will now be sending text messages to the primary cell phone number on file to update you on the status of your pet.

ARRIVAL:

We have scheduled admission times between the hours of 6:30am-10am. Once you arrive at your scheduled admit time, please come into our reception area to be checked in. Our admission nurse will confirm the procedure your pet is having, ask a few questions and answer any final questions you may have.

SURGERY TIMES:

At VRC, we provide different procedures/surgeries to all types of patients. These include routine procedures to life threatening emergency surgeries. We are unable to predict the order in which scheduled surgeries are performed. The front desk staff is not made aware of your pet's surgery time. Your pet's surgeon will call you after surgery. No news is good news.

POST OP:

Please follow your surgeon's instructions for rest in the post-op period. Failure to do so may increase the risk of complications.

DISCHARGE:

Your pet's progress and estimated discharge date will be communicated during his or her stay here. Once your pet is ready to go home, we will schedule a discharge time. A discharge nurse will go over discharges with you, and then bring your pet out with any medications he or she may need. Please follow your surgeon's instructions in the post-op period. Failure to do so may increase the risk of surgical complications.



Open 24/7, 365 days a year

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